



BURLINGAME WATER OFFICE
 501 PRIMROSE ROAD
 BURLINGAME, CA 94010
 PHONE: (650)558-7210 FAX: (650)685-6138
waterdept@ Burlingame.org

Billing address is:
 PO BOX 191
 Burlingame, CA 94011-0191

Burlingame purchases its water from San Francisco Water. Effective January 1, 2013, rates for single family residences will be charged at a tiered rate. For 2015, the rate for all other classifications is \$9.09 per 1000 gallons (\$10.13 in Burlingame Hills). The first 2000 gallons per billing period of residential usage are included in the bimonthly fixed charge.

Meters are read approximately every 60 days, and billed immediately afterwards. A 1.5% penalty is assessed on bills not paid within 30 days.

If service is disconnected for non-payment there will be an additional charge for reconnection. There is also an additional charge for returned checks.

Single Family Residential Rate per 1,000 gallons:

Tier 1	0-2,000 gallons	0.00
Tier 2	2,001-9,000 gallons	8.44
Tier 3	9,001 to 18,000 gallons	8.91
Tier 4	18,001 to 30,000 gallons	10.28
Tier 5	30,001 gallons and above	12.10
All other customer classifications		\$9.09/1,000 gallons
San Mateo County unincorporated		\$10.13/1,000 gallons

A bimonthly fixed charge is assessed based on meter size. This charge is to recover costs not directly related to water consumption, such as meter reading and repair, customer service, insurance and water testing requirements. For most residential customers – those with a 5/8" or 3/4" meter – this fixed charge is currently \$83.60 bimonthly. This includes the first 2000 gallons of water per billing period.

Bi-Monthly Water Monthly Charge:

<u>Meter Size</u>	<u>Bimonthly fixed charge</u>	<u>Fixed monthly charge</u>
5/8"	\$83.60	(\$41.80/mo)
3/4"	\$83.60	(\$41.80/mo)
1"	\$142.16	(\$71.08/mo)
1-1/2"	\$276.00	(\$138.00/mo)
2"	\$443.24	(\$221.62/mo)
3"	\$836.34	(\$418.17/mo)
4"	\$1396.68	(\$698.34/mo)
6"	\$2784.98	(\$1392.49/mo)
8"	\$4457.68	(\$2228.84/mo)

SEWER RATES EFFECTIVE JANUARY 1, 2015

Residential customers (except Burlingame Hills):

When new customer service is provided to premises classified as single-family or duplex, the customer will be charged at a bi-monthly rate based on the number of residents reported to occupy the premises as follows:

Number of residents	Rate
1	\$47.63
2	\$59.26
3	\$72.52
4	\$85.78
5	\$97.94
6	\$101.44
7	\$110.30
8	\$128.46
9 or more	\$150.60

Per capita rates will be used until the customer has had service through a consecutive January, February, March and April billing period. On January 1, following that consecutive period, the sewer rate for the customer will be adjusted to the applicable rate. Following a second consecutive January, February, March, and April, the rate will be further adjusted on an annual basis according to the demonstrated water usage for the total eight months. Consumption for the billing months of January-April for the previous three years is averaged, then multiplied by the current sewer rate approved by City council. Because the cost of treatment is higher than our cost for clean water, the sewer rate is higher than the water rate.

* Non-residential sewer charges are based on actual bimonthly water usage

SEWER RATES

Per 1000 gallons of water usage:

Residential (Jan-Apr)	\$12.25
Multi Unit	\$11.45
Light Commercial	\$13.53
Heavy Commercial	\$21.97
Food Related	\$32.59

PAYMENT:

Payment may be made in person at City Hall, mailed to the Water Office, or placed into one of our conveniently located drop boxes. You can pay by check, money order, cashier's check, cash or credit card. Automatic Payment Service (APS) is available for withdrawals through your bank. Cash payments should be made in person at the Water Office. Credit card payments must be made in person only. A walk-up drop box is located at the Primrose Road entrance to City Hall. A drive-through drop box is located at the City Hall parking lot exit.