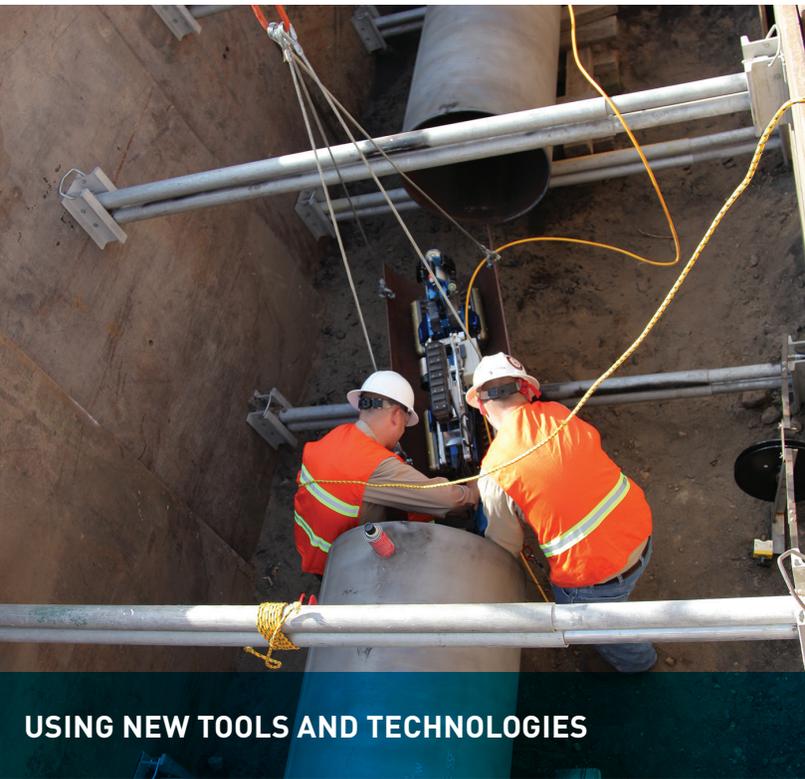




Working Together To Keep Our Communities Safe



USING NEW TOOLS AND TECHNOLOGIES



ENSURING EMERGENCY ACCESS FOR SAFETY CREWS



PLANTING TREES IN THE RIGHT PLACE



PARTNERING WITH OUR CUSTOMERS

Every day, we lead gas pipeline safety efforts across Northern and Central California to ensure that the millions of customers we serve have the safest and most reliable gas system in the nation. In addition to ensuring that the natural gas transmission pipelines are operating safely, in every community we look at the area above and around the pipelines to be certain that firefighters and our own emergency response crews have critical access in the event of an emergency or natural disaster.

Emergency Access for First Responders

Ensuring the safety of our customers, their families and our employees will always be our number one priority.

Trees and structures, such as gazebos and sheds, located too close to gas pipelines can threaten safety because they can block firefighters and PG&E emergency response crews from getting to the pipeline in an emergency or natural disaster and making it safe. They can also prevent our crews from performing important safety and maintenance work, and tree roots can damage the underground pipeline, leading to corrosion and leaks.

PG&E is currently working with customers and community leaders to share what we know about the safety risks and,

together, develop plans that ensure public safety while preserving the unique characters of our communities.

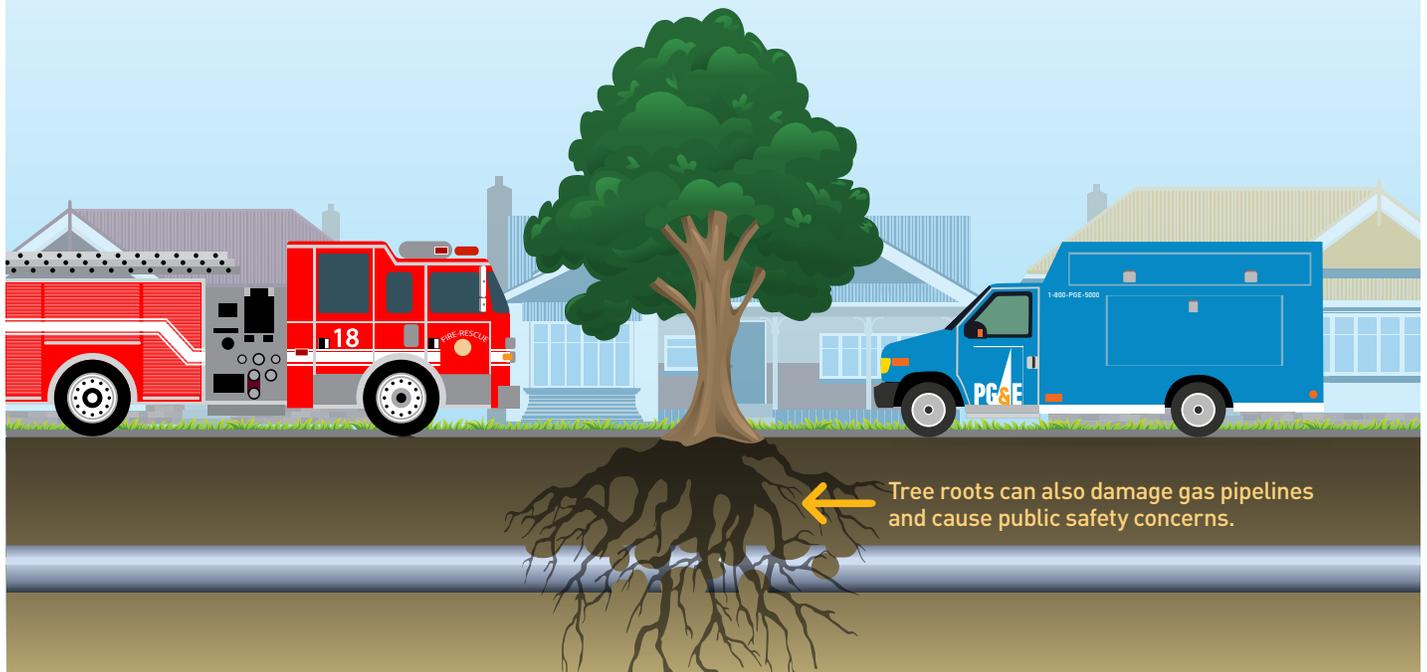
Together, Building a Safer California

California has some of the most beautiful trees on earth. They matter to our environment, our employees, and the customers we proudly serve. Wherever we work, we work hard to protect trees and wildlife. But protecting the safety and reliability of our gas system will always be our number one priority.

When a tree needs to be replaced for safety reasons, we work together with the property owner or civic leader to ensure trees are planted a safe distance from the pipeline and the area is restored – all at PG&E's expense. This safety effort is about building a safe, modern, smart energy system for every customer and community.

How trees can prevent first responders from getting to underground pipelines in an emergency or natural disaster

Trees can block firefighters and PG&E emergency response crews from getting to the pipeline and making it safe in emergency situations - when every second counts.

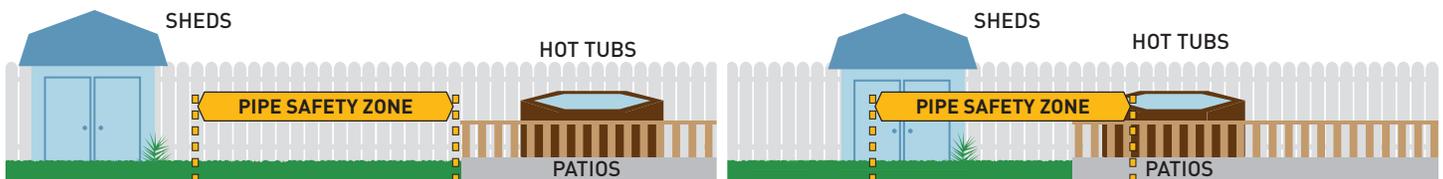


Important Tips for Keeping the Area above the Pipeline Safe and Beautiful

Natural gas is one of the most efficient, reliable and affordable sources of energy for homes and businesses, and customers can play an important role in helping PG&E keep the gas system safe. The following are basic guidelines for making sure structures and trees are located in the right place on your property. We encourage you to contact us with any questions at [1-877-259-8314](tel:1-877-259-8314).

Structures

Buildings and structures such as storage sheds, room additions, pools, and decks should be located a safe distance from the pipeline so that first responders and safety crews can perform critical emergency and maintenance work. When structures are located too close to gas pipelines, we work closely with the property owner to resolve the issue and offer a variety of options and remedies.



Safe Uses

Vinyl, wood, and/or chain link fences may cross the pipeline if there are no fence posts installed within five feet of either side of the pipeline.

Incompatible Uses

Certain structures and hardscapes should not be placed above the pipeline, including:

- Buildings or storage sheds
- Brick, concrete, or block walls and fences
- Pools or hot tubs
- Patios, decks or gazebos
- Sport courts
- Other impermeable hard surfaces
- Long-term storage of heavy equipment

Trees and Vegetation

Certain trees and large shrubs in the area above the pipe can interfere with the safe operation of the gas system and their roots can damage the underground pipe. When a tree or shrub needs to be replaced for safety reasons, we work with the property owner or civic leader to offer a variety of landscaping options, including planting a new tree in a safe location.



Safe Uses

Low-lying vegetation, including flower beds, an assortment of lawns, grasses, mosses, low-growing shrubs, vegetable gardens, row crops and other plants work well in the area above the pipeline.

Incompatible Uses

Trees, certain shrubs and plants with a woody stem, such as manzanita and juniper bushes, should be located at least 10 feet away from the gas pipeline, and 14 feet for larger trees. Feel free to contact PG&E's Land Management Department for more information.

Frequently Asked Questions

How can I find out if a PG&E natural gas transmission pipeline runs under my property?

You can get information about the location of PG&E's natural gas transmission pipeline by contacting the PG&E Land Management Department at [1-877-259-8314](tel:1-877-259-8314), or searching our online Gas Transmission Pipeline Map at pge.com/pipelinelocations.

Why are structures or trees located over the transmission pipeline a safety concern?

Although it is not always obvious, certain trees, tree roots, brush and structures can threaten safety because they block firefighters' access during emergencies and can prevent our crews from performing important safety and maintenance work. Tree roots also pose a safety risk because they can damage the protective coating of underground pipelines—leading to corrosion and leaks. If you are concerned that a structure or tree on your property is located over the pipeline, please contact the PG&E Land Management Department at [1-877-259-8314](tel:1-877-259-8314).

What happens if there is a tree or a structure located over the pipeline on my property?

We will sit down with you to review the safety risks, answer questions and develop a plan to ensure the area is restored and the work is done right. We're absolutely committed to working together to create a common understanding about each other's needs so that we can reach a shared solution that ensures safety and the beauty of the communities we live in.

Will PG&E provide replacement for trees removed?

Yes, trees matter to us and we know they matter to the customers and communities we proudly serve, which is why we are offering replacement trees as part of this program. In addition, we will work cooperatively with you to identify the best options for restoring the area, including a variety of landscaping options.

Who will pay for the cost of replacing structures or trees when they are located in the area above the pipeline?

As part of this program, when a structure or tree poses a safety concern on residential property, PG&E will pay to replace, relocate or provide reasonable replacements. The cost will be paid for by our shareholders, not our customers. In most cases, commercial property owners will be responsible for the removal of any incompatible items located above the pipeline. We will work with commercial property owners to determine the best course of action for each property. In the future, as part of PG&E's regular inspections, we will be providing ongoing education, partnering with cities to build awareness around safe uses near critical infrastructure, and sharing information with property owners so they understand our shared responsibility to keep the area above the pipeline safe.

What is a pipeline right-of-way?

A right-of-way is an area of land above the pipeline that PG&E uses to safely operate the pipeline. Accessible rights-of-way, free of structures and certain vegetation, help to keep our communities safe.

What is an easement?

Easement agreements are recorded documents that remain in effect when a property is transferred to new owners. An easement agreement includes language that restricts certain uses within the right-of-way and ensures PG&E's ability to access the area above the pipeline. The easement language can usually be found during a title search of documents related to the property, which can be obtained through the County recorder's office. PG&E can also help you locate a copy of your agreement by contacting us at [1-877-259-8314](tel:1-877-259-8314).

Learn More

To view an online map of our natural gas transmission pipelines, please go to pge.com/pipelinelocations. To learn more about our efforts to maintain ready access to our pipeline, please visit us at pge.com/GasSafety.



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**Know what's below.
Call before you dig.**

Damage from excavation is the most common cause of pipeline accidents. If you plan on doing any digging, such as planting a tree or installing a fence, please call **811** before you dig. With one free call to **811** at least two working days in advance, PG&E will send a crew that can mark our underground gas and electric facilities before you begin work, helping you plan a safe project.